

Our Ref. : SATSSB/LOA/DASB/2025/004
Date : 21 APR 2025

Daya Angsana Sdn Bhd
No 35A & 35B, Jalan Alfa B U6/B
Pusat Perdagangan Subang Permai
40150 Shah Alam
Selangor

Attention to: En Abdul Halim Bin Yaakob, General Manager

Dear Sir,

RE : LETTER OF AWARD ("LOA")
WORKS : OUTSOURCE MANPOWER PROVIDER FOR CLEANING AND TROLLEY MANAGEMENT SERVICES AT SENAI INTERNATIONAL AIRPORT
CONTRACTOR : DAYA ANGSA NA SDN BHD (REGISTRAT ION NO.: 199901011045 (435945-V))
CLIENT : SENAI AIRPORT TERMINAL SERVICES SDN BHD (REGISTRATION NO.: 199201010880 (242383-M))

We refer to the above matter and your Quotation as attached hereto in **Appendix F**.

We, Senai Airport Terminal Services Sdn Bhd (the "**Client**") hereby award you, **Daya Angsana Sdn Bhd** (the "**Contractor**") a contract for the **Outsource Manpower Provider for Cleaning and Trolley Management Services At Senai International Airport** (the "**Works**").

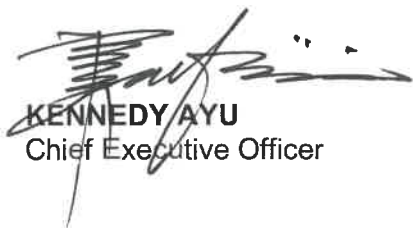
1. The Scope of Works shall be as per **Appendix A** of this LOA;
2. The Contract Sum payable from the Client to the Contractor for the Works done shall be **Ringgit Malaysia [REDACTED]** **only** which is exclusive of any taxes payable under the laws of Malaysia.
3. The Payment Schedule for the Contract Sum shall be as per **Appendix B**;
4. This LOA shall commence on 1 June 2025 and shall expire on 31 May 2027 ("Term"), subject to a six (6) months' probation period (1 June 2025 until 30 November 2025). In the event, the Contractor performs poorly (doesn't meet standard set in Service Level Agreement/imposed penalty) during the probation period, the LOA will be terminated. Option to extend for another one (1) year after 31 May 2027 with maintained rate, unless otherwise terminated earlier by the Client in accordance with the provisions of this LOA;
5. The appointment of the Contractor shall be governed by this LOA, the Standard Terms and Conditions as set out in **Appendix C** of this LOA. For the avoidance of doubt, the Standard Terms and Conditions shall form part of this LOA;
6. The Service Level Agreement for this appointment shall be as per **Appendix D** of this LOA;

7. The Cleanliness Inspection Checklist for this appointment shall be as per **Appendix E** of this LOA;
8. Integrity Pact as per **Appendix G** required by the Client's Anti Bribery and Anti-Corruption Policy accessible via www.senaiairport.com/Corporate/Home; and
9. You are required to obtain and submit to the Client without any delay and excuse:
 - a) Insurance Policy for Contractor's All Risks and Insurance Policy for Workmen Compensation. The insured liability shall not be less than Ringgit Malaysia One Million (RM1,000,000.00)
 - b) Performance security either in the form of:
 - i. Cashier's Order, a bank draft or a bank guarantee issued by a locally domiciled bank in Malaysia including the offshore bank (Labuan) acceptable by SATSSB Finance. For bank guarantee, the tenderers shall use SATSSB's standard format, and no other format of performance security shall be accepted; or
 - ii. Deductions of (10%) shall be made from every interim payment until the total amounted deducted is equivalent to five (5) percent of the contract value.

This LOA is prepared in two (2) copies. Please acknowledge receipt of this LOA and confirm your acceptance by signing, witnessing, rubber stamping where indicated, and initialing all pages prior returning the second and third copies of this LOA to us within seven (7) days from the date of this letter, failing which the validity of this LOA shall cease automatically and becomes null and void.

Yours faithfully,

SENAI AIRPORT TERMINAL SERVICES SDN BHD


KENNEDY AYU
Chief Executive Officer

Initial by the Contractor:





ACCEPTANCE & ACKNOWLEDGMENT

The undersigned hereby acknowledges receipt of this Letter of Award ref. SATSSB/LOA/DASB/2025/004 dated **21 APR 2025** and confirms full understanding and acceptance of the terms and conditions stated therein.

Signed for and on behalf]
of]
in the presence of:-]
]
]
]
]



Signature of Witness

Name: MUHAMMAD AMIRUL SYAZWAN

NRIC No: 000801-11-0285

Designation: PROJECT EXECUTIVE

Signature of Authorized Signatory

Name:

Abdul Halim Yaakop
General Manager
690523-08-5869

NRIC No.:

Designation:

Initial by the Contractor:

