

Perkara: Penamatan Operasi Parkir Kereta di Plaza Pelangi

Merujuk kepada perkara di atas, **JLG Metro Sdn. Bhd.** ingin memaklumkan bahawa kami akan menamatkan operasi parkir kereta di **Plaza Pelangi** berkuat kuasa **1 Januari 2026**.

Sehubungan dengan itu, semua pelanggan dikehendaki membuat permohonan penamatan melalui Portal Bayaran serta memastikan semua maklumat yang diperlukan dilengkapi.

Sila **log masuk ke Portal**, klik butang hijau **"New Request"**, dan pilih **"Season Parking Card Termination"**.

Sila lengkapkan maklumat akaun bank dan sertakan dokumen berikut:

- Salinan Kad Pengenalan atau pengesahan SSM
- 'Header' Penyata Bank

Semua pelanggan dikehendaki memulangkan kad akses parkir. Bagi pelanggan korporat, **'Person In Charge (PIC)'** syarikat bertanggungjawab untuk mengumpul dan mengembalikan semua kad akses yang telah dibekalkan kepada pihak kami bagi tujuan **pemulangan deposit** serta **bayaran parkir bulan Januari 2026** (jika ada).

Sekiranya terdapat sebarang pertanyaan, sila hubungi kami melalui **'Whatsapp'** atau **'WhatsApp Call'** di **012-591 7459**.

Terima kasih atas perhatian dan kerjasama pihak Tuan/Puan.

Dengan hormatnya,

Pengurusan
JLG METRO SDN. BHD.

Subject: Termination of Parking Operations at Plaza Pelangi

With reference to the above matter, the company will terminate parking operations at **Plaza Pelangi** effective **1 January 2026**.

In this regard, all customers are required to submit a termination request via the **Payment Portal** and ensure that all required information is fully completed.

Please **log in to the Portal**, click the green **"New Request"** button, and select **"Season Parking Card Termination."**

Kindly complete the bank account details and attach the following documents:

- Copy of Identity Card or SSM confirmation
- Bank Statement Header

All customers are required to return their access cards. For corporate customers, the **Person In Charge (PIC)** is responsible for collecting and returning **all access cards** to us for the purpose of **deposit refund** and **January 2026 parking fee refund (if any)**.

For any enquiries, please contact us via **WhatsApp** or **whatsapp Call** at **012-591 7459**.

Thank you for your attention and cooperation.

Yours sincerely,

The Management
JLG METRO SDN. BHD.